



## Computer Systems Engineer (Irvine, CA)

Axxera, a Managed Information Technology Security and integration services company provide IT and Security Services to its customers. Axxera customers range from federal and state departments, small, medium and Large Enterprises. Axxera has an active Network, Security and IT service desk Operation Center (NSITOC) located at Irvine, CA. Axxera NSITOC serves as a single point of contact for solutions and support for its customers. This center employees Network Engineers, Security Engineers and Computer System Engineers. Axxera caters services related to specialized fields such as Information Technology, Cyber security, IT support and IT Product Development. This Center is currently looking to employ an Experienced Computer Systems Engineer (Information Technology Project Manager).

### Requirements

- Minimum 4 years of work experience
- Bachelor degree in Engineering, Computer Science or Electrical engineering, Computer engineering.

### Essential Duties and Responsibilities (include but are not limited to the following):

- Develops project and department budgets and manages to those budgets.
- Consults with management to determine information requirements and discusses system needs.
- Provides management and technical leadership of IT operations including the Service Desk, incident management, problem management, and change management, as well as, monitoring and operations of client, server, storage, network equipment.
- Responsible for developing, establishing, maintaining, and improving quality standards, escalation procedures, trouble ticket management, service level agreements and key performance indicators.
- Maintains vendor relationships and negotiates major purchases to maximize cost reduction.
- Prepares a variety of studies, reports and related information for decision making purposes.
- Designs and implements departmental and system service levels.
- Identifies and prioritizes opportunities for new projects.
- Reviews progress of projects and directs changes as needed to meet datelines.
- Makes presentations to management and other associates as necessary.
- Ensures quality is delivered in project rollouts.
- Hires, trains, motivates and evaluates staff members and others within department.

**Send resumes to:** Divina Anzures, [careers@axxerainc.com](mailto:careers@axxerainc.com)